



ITR WARRANTY – FLAT RATE SCHEDULE

Warranty Code	Action	Description	Time Allowance Hrs.
D-01	Diagnosis	Diagnosis time is allowed for calling the Tech Support Line and providing a description of the problem. Time is per incident and not cumulative.	1.00
A-01	R&R Air Compressor	Remove side cover. Remove and retain the three (3) mounting screws. Remove hose from intake and output. Disconnect wiring. Install new compressor and reconnect hoses and wiring. Test furnace.	1.00
A-02	R&R Air Compressor Filter	Remove side cover. Remove and install new filter. Test furnace.	0.50
A-03	R&R Combustion Air Fan	Remove side cover. Unscrew bracket from inner bulkhead. Disconnect power wire. Install new fan and reconnect wiring. Test furnace.	1.00
E-01	R&R Flame Sensor	Remove front cover. Disconnect wiring (2 wires for V-12 and older, 3 wires for V-2000 & V2001). Unscrew and remove sensor. Install new sensor and reconnect wiring. Replace front cover. Test furnace.	0.50
E-02	R&R Igniter	Remove front cover. Disconnect power wire. Disconnect ground wire from combustion tube mounting stud. Remove keeper pin. Remove igniter and install new. Reinstall keeper pin and reconnect wiring. Install front cover. Test furnace.	0.50
E-03	R&R Circuit Board(All Models)	Disconnect power wire at source. Remove positive and negative power wires. Remove black zone connection plug (do not disconnect wires). Remove remote cord. Remove service switch wire plug. Remove mounting nuts. Remove board and replace with new. (Be sure spacers are on mounting studs behind board and service switch wiring runs behind board.). Reconnect service switch, grey, black and remote plugs. Reconnect power wires on board. Reconnect power wires at source. Test furnace.	0.75
F-01	R&R Fuel Pump (old style)	Remove side cover. Turn off or close and remove fuel supply and return lines. Remove bleeder valve assembly. Remove fuel inlet elbow. Remove mounting nuts from mounting plate, retain green ground wire. Remove fuel line to regulator. Disconnect power wire. Reinstall pump in reverse order. Test furnace.	1.50

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Warranty Code	Action	Description	Time Allowance Hrs.
F-02	R&R Fuel Pump (new style)	Remove side cover. Turn off or close and remove fuel supply and return lines. Remove bleeder valve assembly. Remove fuel inlet elbow. Remove mounting nuts from mounting plate, retain green ground wire. Remove fuel line to regulator. Disconnect power wire. Reinstall pump in reverse order. Test furnace.	0.75
F-03	R&R Fuel Regulator	Remove side cover. Remove front cover. Unbolt regulator. Disconnect fuel lines. Install fuel lines on new regulator and remount. Test furnace.	0.75
F-04	R&R Fuel Nozzle	Remove front cover. LOOSEN thumbscrew at top of fuel block assembly. Withdraw fuel block assembly. Remove nozzle and replace with new nozzle. (Be sure nozzle is fully seated.). Reinstall fuel block assembly and tighten thumbscrew. Replace front cover. Test furnace.	0.50
F-05	R&R Fuel Solenoid	Remove front cover. Remove fuel block assembly. Disconnect power wire. Remove fuel solenoid and replace with new. Install fuel block assembly. Replace front cover. Test furnace.	0.75
F-06	R&R Fuel Block Assembly	Remove front cover. Remove fuel block assembly. Disconnect fuel and air lines. Remove fuel solenoid. Remove fuel nozzle. Install nozzle in new fuel block and reassemble fuel block assembly in reverse order. Reinstall fuel block assembly and tighten thumbscrew. Replace front cover. Test furnace.	1.00
H-01	R&R Counter-flow Tube	Remove front cover. Remove fuel block assembly. Unpin and remove igniter. Remove mounting nuts and lockwashers. Remove counterflow tube and install new. Reinstall mounting nuts and lockwashers. Install igniter and fuel block assembly. Replace front cover. Test furnace.	0.75
H-02	R&R Boiler/Heat Exchanger	Remove front cover. Disconnect fuel and air lines. Disconnect flame sensor, igniter and fuel solenoid wiring. Remove combustion tube assembly. Remove top cover on furnace. Disconnect exhaust pipe. Clamp off or close coolant hoses and disconnect. Remove heat exchanger mounting screws. Remove boiler and install new. Reinstall mounting screws. Reconnect coolant hoses and open or remove clamps. Reinstall top cover. Reconnect exhaust. Reinstall combustion tube assembly. Reconnect fuel and air lines. Reconnect wiring. Replace front cover. Refill coolant system. Test furnace.	2.00

Warranty Code	Action	Description	Time Allowance Hrs.
H-03	R&R Furnace (Model-D)	Disconnect main power wire at source. Unplug main harness at control box. Disconnect case ground wire at furnace. Disconnect exhaust pipe. Disconnect air intake hose. Clamp off or close coolant hoses and disconnect. Clamp off or close fuel supply and return lines. Remove mounting bolts and/or clips. Remove furnace and replace with new. Install mounting bolts and or clips. Reconnect fuel lines. Reconnect coolant hoses. Reconnect air intake hose and exhaust pipe. Reconnect case ground wire. Reconnect main wire harness at control box. Reconnect main power wire at source. Refill and bleed coolant system. Test furnace. <i>NOTE – EXPRESS PRIOR WRITTEN APPROVAL BY THE ITR WARRANTY DEPT. MUST BE OBTAINED BEFORE ANY FURNACE IS REPLACED UNDER WARRANTY. FAILURE TO DO SO WILL RESULT IN DENIAL OF THE CLAIM.</i>	4.00
<p>NOTE: If multiple operations are performed, add the total hours allowed and multiply times .75 to get the total hours allowed for multiple operations.</p> <p>Example: F-05 + F-04 + E-02 + E-01 = 1.50 hours x .75 = 1.125 total hours allowed.</p>			

Important Reminder: Warranty Schedule is for the replacement of defective parts only. Replacement of parts due to incorrect or poor installation is the sole responsibility of the dealer.

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